Contents

Overview of the Installation process

It is recommended that you do not install the hardware into the computer until you have finished the software installation steps below.

Software Installation Steps:
1. Insert the installation disk into your floppy drive.
2. Install the software application package into the system. See "To Install Package" for more instructions.
3. Next, you will need to install the software drivers. At the end of the installation, a help file will be launched to guide you through this step.
4. After the drivers have been installed, Windows 95 will assign resources for the hardware. Take note of this resource settings (if the factory default settings is used, you can view the settings by clicking the Details button). Please shut down the system when prompted.
5. Set the jumpers on the hardware using the resource settings obtained from (4).
6. Now install the hardware into a free expansion slot in the system. (Remember to turn off all power to the computer first!)
7. Restart the computer. The installation is completed!

Troubleshooting Hardware Problems

Uninstalling the Software Package:

Refer to "To Uninstall Package" which will give you step-by-step instruction on how to uninstall the software applications and drivers from the system.

To Install Package

1.   Click here to open the Add/Remove Programs dialog box. Click Install...
2.   Follow the instructions on your screen.

Tip
It is a good idea to install the software package *before* installing the hardware. This will allow the system to assign resources and lets you change jumpers on the hardware if necessary.

To Set Up Device

1. Click here to start the Add New Hardware wizard.
2. When the Add New Hardware Wizard asks, "Do you want Windows to search for your new hardware?", choose No and then click Next.
3. A list of hardware types appears. Choose "Sound, video and game controllers" and click Next.
4. Click "Have Disk..." You will be prompted for the location of the files. Insert the installation disk, and enter "A:" at the prompt. (Type in the appropriate letter if your disk drive is not "A:".)
5. Choose Video Blaster MP400 in the "Select Device" window, then click OK.
6. Please note down the resource settings which will be used for the hardware (if the factory default settings is used, you can view the settings by clicking the Details button), then click Next.
7. Click Finish after all the files are copied. And shut down your system when prompted.
8. Set the jumper for Interrupt Request, DMA and IO address on Video Blaster MP400 to the numbers assigned by the system in step 6 above.
9. Plug the Video Blaster MP400 into an empty slot and restart Windows 95.

To Uninstall Package

1. Click here to open the Add/Remove Programs dialog box.
2. Select Video Blaster MP400 Software to remove.
3. Click on Add/Remove to remove the Video Blaster MP400 Software from the system.

4. Click here to display Device Manager to remove the hardware device.
5. Click the plus sign text next to "Sound, Video and Game Controller", and then select the Creative Labs Video Blaster MP400 device.
6. Click Remove to uninstall the device.

If there is no video image

Causes:
1.   You have to play a MPEG file, Video CD or CDI disk title for the image to appear.
2.   The VGA cable is not connected to the video card.
3.   The feature connector is not connected from the Video Blaster MP400 to the VGA card.
4.   The loop back cable is not connected properly.
5.   Video image is not aligned with the VGA monitor.

Solutions:
1.   You would have to insert a Video CD or CDI disk into the CD-ROM drive and click on the play button. For MPEG files, click on the Playlist button (123...) and load a specific file into the playlist, then click on the play button.
2-4.   The connection may be wrong. Refer to the installation instructions in the User Manual on the correct connections.
5.   You can align the video using the MP400 Windows 95 application. See the discussion below under If the image has a magenta border.

If the image has a magenta border

Cause:
Video image is not aligned with the VGA monitor.

Solution:
You can align the video using the MP400 Windows 95 application.   You can do that by using the alignment option and changing the crop and alignment settings.

If the VGA screen flickers

Cause:
Some connections are not secure.

Solution:
1. Ensure that the feature connector and video interface cables are firmly secured. Refer to the User Manual for information on the various cables to be connected

If video image blanks out

Cause:
Screen resolution may be too high.

Solution:
Try setting your Windows 95 screen resolution to a lower one.